



Infrastructure - Remote Installation

Scope & Overview of Offering



1. **3D**EXPERIENCE Platform Installation request



2. Gather Requirements



3. Finalize SOW



4. Perform Installation



5. Validations



6. Deliver installed package and documents



7. Remote Supply to Deploy and validate



8. Deployment ready to use

Offer Description

- 3DGS provides support on Installation of Platform on different OS/DB configurations as required by customer
- · Pre defined check lists, configurators and templates in place to provide quicker turn around
- · Remote support for final deployment and validation
- · Standardized planning, tools and documentation
- Post Install Support Offerings
- 3DGS delivers the ready to use environments in 3-5 days

Installation Packages and SLA (M1-M2)

*E1

Install and Ship: New Installation

- · Install Platform on Virtual Machine
- · Send Relevant Install data through
- · Deploy, Validate & Deliver

SLA: 3 days

E2

Update Existing Installation

- · Update Existing platform Remotely
- · Install Fix Pack or modify existing setup
- · Deploy and Validate

SLA: 3 days

E3 Basic Package - Dev, Sandbox

- · Only Mandatory Platform components will be installed
- Validate pre requisites
- · Install Platform remotely
- · Validate, Deliver & Document

SLA: 6 days

F4

Standard Package - PreProd, QA

- · Apart from mandatory, other Optional components will be installed
- · Simulia COS server
- x-CAD integration
- 3DIndexing, 3DSwYm
- · Very big 3DSpace stack

SLA: 8 days

E5 **Superior Package - Production**

- · Standard Installation Package
- Multi-server deployment
- · Load Balancer/High Availability
- Multi-Site FCS deployment
- Integration with LDAP/ SAML
- · Any Other Specific Requirement

SLA*: 10 to 15 days

E6 **Native Client Package**

- · Remote Native Clients Install
 - CATIA V5
 - CATIA V6
 - Solidworks
 - DELMIA
 - SIMULIA

SLA: 3 days

■ Value Proposition

Challenges

Value Proposition

Technical Complexities

- Installation of **3D**EXPERIENCE Platform is a complex activity
- Multiple components need to be installed for deploying the Platform
- · Need experts to manage the installation

Access to Experts

- All team members have cleared DSIS Infrastructure certifications (Installation/ Architecture)
- Good connect with DSIS/BT worldwide team, Geo Architects, R&D, support teams



Time Constraints

- Time consuming activity if not done properly
- Availability and access to all the resources on timely basis

Faster Deployment

 Experienced team of ~25 Infra consulants/ architects working onsite/offshore to ensure adoption of platform on different worldwide geo projects (EuroWest, NAM, APAC, LATAM, EuroNorth, EuroMed, MEast, EuroCentral, India, AP South, China, Iberia)



Cost of Deployment

• Multiple iterations lead to delays and there by increased cost

Optimized Pricing

 Reduced cost and faster availability of ready to use platform

Pre Defined packages and price

Team supported more than 50 customers through BT/VS/C&SI channels within 2 years



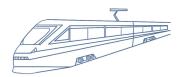
Success Stories

Swiss Industrial Equipment Manufacturer



- Release: 3DEXPERIENCE R2017x FD03
- Type: Remote Installation from DSIS Offshore Office for Dev/Test and Migration servers and Production Go-Live deployment at customer location onsite
- Fully virtualized 3DEXPERIENCE deployment with hardware load balancing and SAML SSO integration
- Upgrade analysis and execution from previous 2016x to 2017x

Spanish T&M Customer



- Release: 3DEXPERIENCE R2017x FD10
- Type: Remote Installation from DSIS Offshore Office for Dev/Test and Production Go-Live
- · Monolithic Dev server deployment
- Multi Server Test and Production deployment
- Hardware load balancing for Production systems with LDAP SSO integration
- OOTB upgrade from 2015x to 2017x

Japanese Automobiles Manufacturer



- Release: 3DEXPERIENCE R2016x FD14
- Type: Mix of onsite and offshore resources working on infrastructure and continuous integration activities
- Physical Servers- Monolithic Production Environment
- Installations carried out at two different sites

Contact Us

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